L16: (438) help adj desk
L17: (3) 16 near 8
L18: (74) 16 and 14
L19: (35) 18 and 1
L20: (4) ("5862223" | "6026148" | "6223165" |
L21: (11) ("4576579" | "4789928" | "4903201" |
L22: (238) marketing adj data
L23: (0) 22 near 1
L24: (61) 22 and 1
L25: (35) 24 and 14
L26: (14698) follow adj up

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DBs USPAT   Plurals
Default operator: OR   Highlight all hit terms initially

BRS term   OAR term   Image   Text   HTML

	U	1	Document ID	Issue Dat	Pages	Title	Current OR	Current XR	R	Inventor	S	C	P	
2		☑	US 6505166 B1	20030107 3/20/00	27	System and method for providing expert referral over a network	705/8	705/1; 705/10; 705/9		Stephanou, Dimitri	☑	☐	☐	
3		☑	US 6513013 B1	20030128	28	System and method for providing expert referral over a network with real time interaction with customers	705/9	705/1; 705/26		Stephanou, Dimitri	☑	☐	☐	
4		☑	US 6507821 B1	20030114	27	System and method for providing information technology IT expert referral over a network	705/8	705/1; 705/26		Stephanou, Dimitri	☑	☐	☐	
5		☑	US 6230287 B1	20010508	10	Web based help desk	714/31	379/265.09		Pinard, Debbie et al.	☑	☐	☐	
6		☑	US 5963635 A	19991005	30	Method and apparatus for providing result-oriented customer service	379/309	379/216.01; 379/266.07		Szlam, Aleksander et al.	☑	☐	☐	
7		☑	US 6014647 A	20000111	12	Customer interaction tracking	705/39	707/1; 707/3; 709/216		Nizzari, Marcia M. et al.	☑	☐	☐	
8		☑	US 5594791 A	19970114	29	Method and apparatus for providing result-oriented customer service	379/265.09	379/265.12; 379/309; 379/265.09		Szlam, Aleksander et al.	☑	☐	☐	
9		☑	US 6073112 A	20000606	23	Computer system for merchant communication to customers	705/14	705/10		Geerlings, Huib	☑	☐	☐	
10		☑	US 5548753 A	19960820	9	Automatic electronic mail notification of database events	707/1			Linstead, Steven A. et al.	☑	☐	☐	

Help   Details   HTML

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3	217	customer adj (survey query)	USPAT	2003/12/10 12:50
4	13	(customer adj (survey query)) near5 problem	USPAT	2003/12/10 12:52
5	233	query adj customer	USPAT	2003/12/10 12:52
6	1	(query adj customer) near5 problem	USPAT	2003/12/10 12:56
7	7	preventative adj service	USPAT	2003/12/10 12:56
8	2	(preventative adj service) and (survey query)	USPAT	2003/12/10 12:58
9	5	(preventative adj service) not ((preventative adj service) and (survey query))	USPAT	2003/12/10 12:59
10	0	followup adj survey	USPAT	2003/12/10 13:00
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13	7	("4216497" | "4264924" | "4355372" | "4536791" | "4546382" | "4566030" | "4573072").PN.	USPAT	2003/12/10 13:03
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